

THAT WHICH IS CLAIMED IS:

1. A system for notifying a user of an event comprising:

an alert engine module that receives an alert for an event in a generic communications format and delivers the alert to a target address in a communications format that is preferred by a user.

2. A system according to Claim 1, wherein said generic communications format comprises an email message.

3. A system according to Claim 1, wherein said email message comprises a Simple Mail Transfer Protocol (SMTP) message.

4. A system according to Claim 1, wherein said alert engine module is operative to transform the alert based on a header and/or format of a target address.

5. A system according to Claim 1, wherein said alert engine module is operative to deliver the alert to an appropriate gateway for the communications format.

6. A system according to Claim 1, wherein said target address comprises a mobile device.

7. A system according to Claim 6, wherein said alert engine module is operative for transforming the alert based on the type of mobile device.

8. A system according to Claim 1, wherein said communications format comprises a Short Messaging Service (SMS) message.

9. A system according to Claim 1, wherein said SMS message comprises a default message for an alert.

10. A system according to Claim 1, wherein said communications format comprises a Wireless Application Protocol (WAP) message.

11. A system according to Claim 1, wherein said communications format comprises an email message.

12. A system according to Claim 1, wherein said communications format comprises an Over-the-Air (OTA) message.

13. A system according to Claim 1, wherein said communications format comprises a PocketPC (PPC) message.

14. A system for notifying a user of an event by an alert comprising:

an input queue that queues a plurality of alerts corresponding to events, wherein the received alerts are based on a generic communications format; and

an alert engine module that pulls the alerts from the input queue and delivers each alert for a respective event to a target address in a communications format that is preferred by a user based on alert content.

15. A system according to Claim 14, and further comprising an output queue for queuing alerts for delivery in a preferred format.
16. A system according to Claim 14, wherein the generic communications format comprises an email message.
17. A system according to Claim 14, wherein the email message comprises a Simple Mail Transfer Protocol (SMTP) message.
18. A system according to Claim 14, wherein said alert engine module is operative to transform the alert based on a header and/or format of a target address.
19. A system according to Claim 14, wherein said alert engine module is operative to deliver the alert to an appropriate gateway for the communications format.
20. A system according to Claim 14, wherein said target address comprises a mobile device.
21. A system according to Claim 14, wherein said alert engine is operative for transforming the received alert based on the type of mobile device.
22. A system according to Claim 14, wherein said communications format comprises a Short Messaging Service (SMS) message.
23. A system according to Claim 22, wherein said SMS message is a default message.

24. A system according to Claim 14, wherein said communications format comprises a Wireless Application Protocol (WAP) message.

25. A system according to Claim 14, wherein said communications format comprises an email message.

26. A system according to Claim 14, wherein said communications format comprises an Over-the-Air (OTA) message.

27. A system according to Claim 14, wherein said communications format comprises a PocketPC (PPC) message.

28. A method of notifying a user of an event comprising the steps of:

receiving in a generic communications format within an alert engine module an alert for an event;
and

delivering the alert from the alert engine module to a target address in a communications format that is preferred by a user.

29. A method according to Claim 28, wherein the step of receiving an alert comprises the step of receiving an email.

30. A method according to Claim 28, wherein the email comprises a Simple Mail Transport Protocol (SMTP) message.

31. A method according to Claim 28, and further comprising the step of transforming the alert based on a header and/or format of the target address.

32. A method according to Claim 28, and further comprising the step of delivering the alert to an appropriate gateway for the communications format.

33. A method according to Claim 28, and further comprising the step of delivering the alert to a mobile device.

34. A method according to Claim 33, and further comprising the step of delivering the alert in a communications format based on the type of mobile device.

35. A method according to Claim 33, wherein said communications format comprises a Short Messaging Service (SMS) message.

36. A method according to Claim 35, wherein said SMS message is a default message.

37. A method according to Claim 28, wherein said communications format comprises a Wireless Application Protocol (WAP) message.

38. A method according to Claim 28, wherein said communications format comprises an email message.

39. A method according to Claim 28, wherein said communications format comprises an Over-the-Air (OTA) message.

40. A computer-readable medium comprising an alert engine module that receives an alert for an event in a generic format and delivers the alert to a target address in a communications format that is preferred by a user.